Period:January 2025 No. of Surveys: 25

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total	
Total	23	2	0	0	0	0	25	09 9%
Extremely Likey	23	0	0	0	0	0		8%
Likely	0	2	0	0	0	0		
Neither Likely or unlikely	0	0	0	0	0	0		
Unlikely	0	0	0	0	0	0		92%
Extremely unlikely	0	0	0	0	0	0		
Don't Know	0	0	0	0	0	0		

Comments, Feedback & Actions:

** Likerly**Friendly, helpful staff.**Thank you for helping my sister.** **Always provide good and effective service, above and beyond.**Doctors are amazing, they give time and always treat best.**All the staff good and helpful.**Thyankful to all staff for help and doctors are really good.**Everyone in this surgery is very good and listen and give excellent care.**Reception staff is so helpful, always give an appointment when need be and they are kind.**Great Service and Doctors are really good.**The doctors are very good and friendly.**Good Service friendly, Excellent Dr Best doctors.**Helpful, always willing to accomodate appointment.**Good appointment availibility. Friendly staf. Let you have a say in your treatment Plan.**Friendly and Professional Staff. Always get appointment.**Doctors are very good. Reception staff kind and helpful. Appointments always available.**Friendly GP, welcoming receptionist. Happy to be part of this GP.**I have been with theis doctors surgery for more than 15 years and havd had no issue with the service.**Never had any problem regarding appointment or asking anything. Reception staff always willing to help. They are very good.**Great Service all the time provide Best Care.**All the staff is Brilliant, kind and Doctors are just amazing.**Receptionist is very good and professional. The availability to see the docor is very good & Dr is very Professional and cares and understandsPatient's needs. I will recommend my doctor to friends and family.**Everything good in the surgery, staff good, Doctors good.**I find this practice to be very efficient, friendly and any problem I have got the Nurse, Doctors and Manager are always able to listen to your problem. Reception is very helpful.**Thank you. Everything were delt with so suferitly. Superiority of Excellence Practice.**Been a patient for many years, always get

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to